

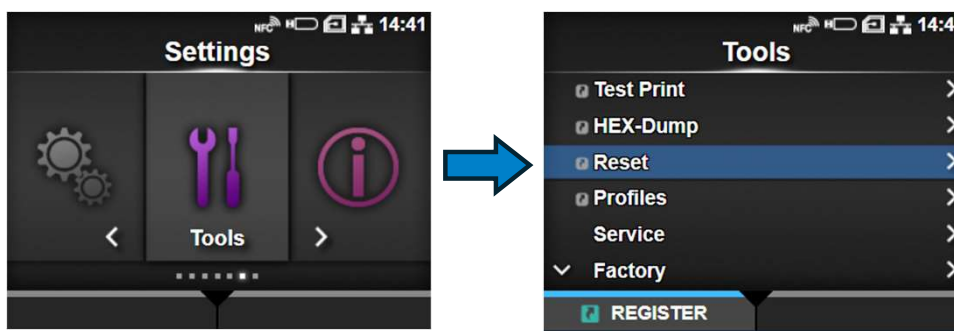
TT-005 Factory Reset

S84NX/S86NX

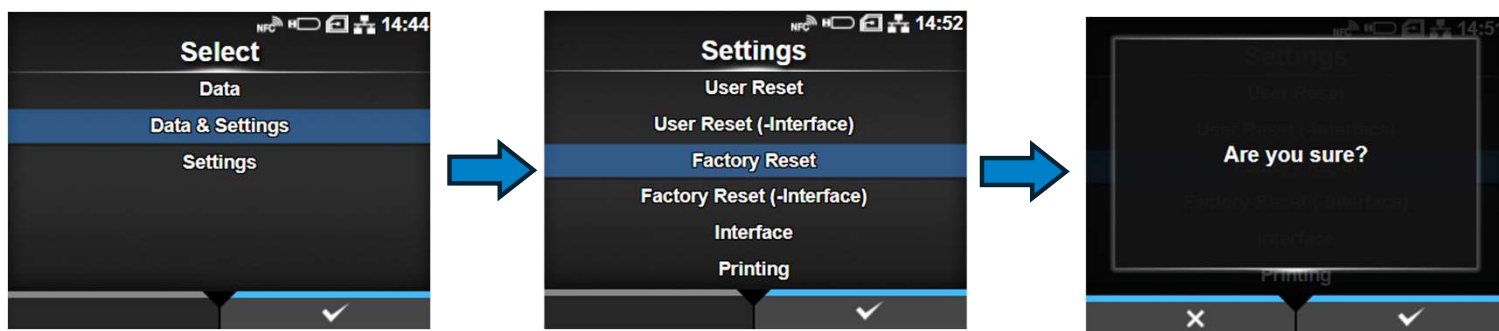
WARNING: This procedure will clear printer configuration settings. It is recommended to save a clone file prior to performing a factory reset. Please see TT-002 “Save/Load a Clone file” for instructions on how to save a clone file.

Note: A Factory reset does not clear counters or firmware updates

- From the main menu, enter the Settings Menu and select “Tools”. Then select “Reset”



- For a complete Factory Reset, select **[Data & Settings]** and then select **[Factory Reset]**. When prompted “Are you sure?”, press  to proceed. Note: *[Factory Rest (-Interface)]* is also commonly used if you do NOT wish to clear the communication settings.

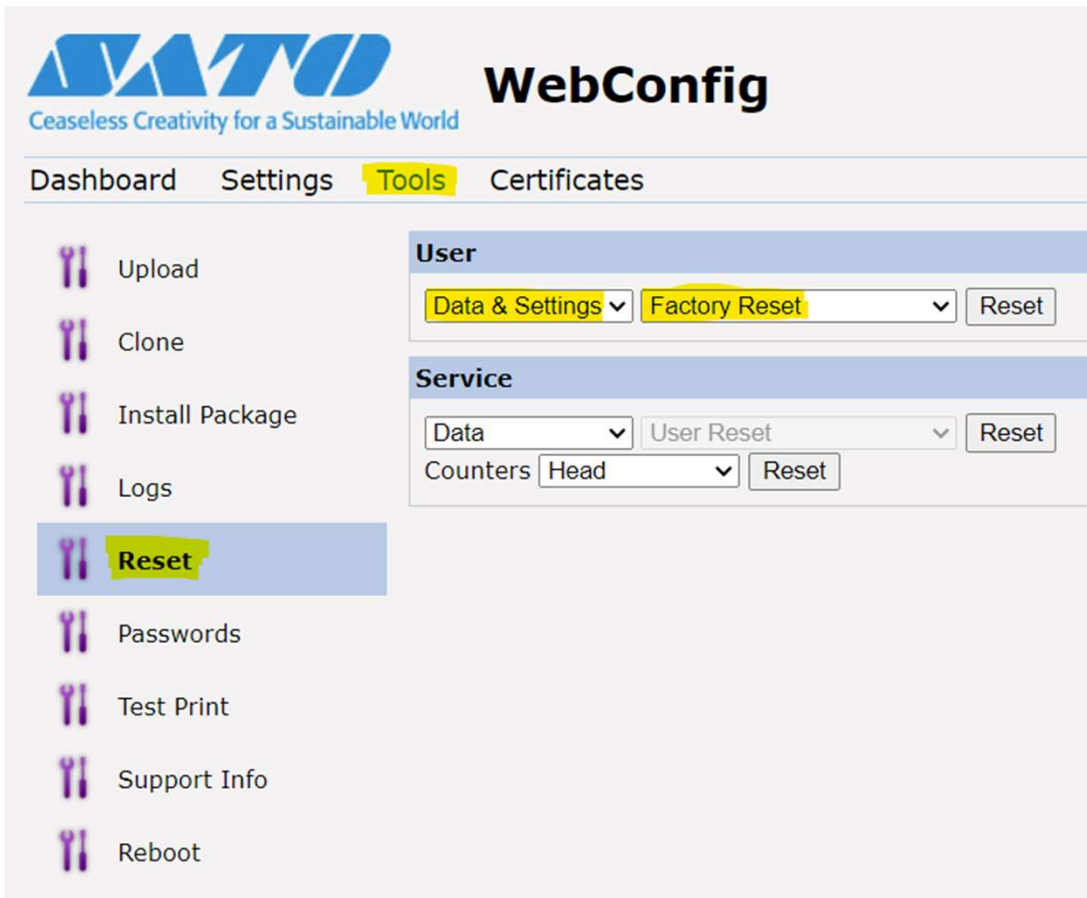


- Note there are options to only reset specific Data or Settings:
 - DATA** refers to the fonts and graphics registered in the product
 - SETTINGS** are the various parameters that make up your specific printer configuration
 - INTERFACE** – Initialize the communication setting values in the [Interface menu]
 - PRINTING** – Initialize the setting values in the [Printing Menu]
 - User Reset** – Initialize the settings changed by the user (*rarely used*)
 - Factory Reset** – Initialize settings back to condition of factory shipment

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4. When connected via LAN, you can also perform a Factory Reset via the SATO Webconfig page. On a device connected to the same network, Type in the printers IP address to browser. Login → User: service Password: “USB Serial#”+service



The image shows the SATO WebConfig interface. The top header includes the SATO logo and the text "Ceaseless Creativity for a Sustainable World". The main title is "WebConfig". Below the title is a navigation bar with tabs: Dashboard, Settings, Tools (highlighted), and Certificates. On the left side, there is a sidebar menu with icons and labels: Upload, Clone, Install Package, Logs, Reset (highlighted), Passwords, Test Print, Support Info, and Reboot. The main content area is divided into two sections: "User" and "Service". The "User" section has a dropdown menu with "Data & Settings" selected, a "Factory Reset" button, and a "Reset" button. The "Service" section has a dropdown menu with "Data" selected, a "User Reset" button, a "Reset" button, and a "Counters" section with a "Head" dropdown and a "Reset" button.